

# ORDINARY MEMBERSHIP APPLICATION

(PAYMENT MUST BE LODGED WITH THIS APPLICATION)

1 YEAR ORDINARY MEMBER (\$11.00 INC GST)

5 YEARS ORDINARY MEMBER (\$44.00 INC GST)

Title: (circle one) MR / MRS / MISS / MS

Email:

First Name:

Mobile Phone:

Middle Initial:

Secondary Phone:

Last Name:

Date of Birth:

/ /

Postal Address:

Facebook Profile Address:

Postcode:

Are you involved in any of The Waves' Sub Clubs? (please tick)

Yes

No

If Yes, please list:

**APPLICANT DECLARATION:** By signing this application, I agree to support the objectives of the Club and to the terms and conditions of membership of Across the Waves Sports Club. I also agree to be bound to observe and abide by the Constitution and the By-laws, rules, regulations, policies and procedures of the Club in force from time to time. I understand that from time to time The Waves will communicate with me using information supplied on this membership application form and from the member loyalty program. I understand that I can opt out of communications at any time by informing Reception staff. *Membership terms and conditions (see over page) are available from Reception upon request.*

APPLICANT'S SIGNATURE:

DATE:

/ /

PROPOSER'S NAME:

SECONDER'S NAME:

PROPOSER'S SIGNATURE:

SECONDER'S SIGNATURE:

PROPOSER'S MEMBER NO.

SECONDER'S MEMBER NO.:

## OFFICE USE ONLY

ID TYPE:

MEMBER NO.:

ID NO.:

RECEIPT NO.:

ID EXPIRY DATE:

CARD NO.:

ID SIGHTED BY (STAFF):

PROCESSED BY: (print clearly)

DATE PROCESSED:

/ /

## MEMBERSHIP TERMS & CONDITIONS

- Upon submitting a membership application form, your membership will remain tentative and your application will be tabled at the next Management Committee meeting whereby your membership will be approved or rejected. Applicants will be advised in writing if their application is rejected.
- When patronising the Club, all members, visitors and guests are to respect and abide by the rules and regulations of the Club. Failure to do so could incur a suspension from the Clubhouse and any other venue associated with the Sports Club. It also means that the said individual would be automatically suspended from any affiliated Sub Club that the individual is a member of (this includes positions of the Club and/or team official, coach and/or player/competitor).
- Members must be over the age of 18 and be the holder of a current Across the Waves membership card to be eligible to participate in the Rewards member loyalty program.
- By becoming a member you acknowledge your desire to be included in our customer mailing list.
- Memberships and benefits extended to members are non-transferable and membership fee payments are non-refundable.
- Membership cards may only be used by the owner of the card. Any member allowing his/her card to be utilised by another person may have points deducted or privileges revoked.
- A clearing of points will take place on June 30 each year. It will be the responsibility of the member to cash in any points by the close of trade on the nominated date. Points will not be available to claim after the nominated date.
- The minimum withdrawal of points from the redemption terminal is \$5 or 500 Rewards points. Maximum withdrawal is \$100 or 10,000 points per day, unless advised by Management.
- Management will not be responsible for points lost due to any equipment malfunctions.
- Any changes to prizes, cash redemptions or rules will be at the discretion of Management with such changes made available to members at the earliest possible convenience.
- To avoid others using your account or redeeming your points, it is advisable that members do not give out their membership card. Management will not be responsible for any misuse whether intentional or otherwise by any person/s of membership cards and any redemption of points not performed by the original card holder (member).
- Members should contact The Waves at their earliest convenience to advise of lost or stolen cards so as to ensure security of same.
- Employees of The Waves are ineligible to earn loyalty points.
- Use of your membership card indicates acceptance of the rules and terms and conditions of the loyalty program (available at Reception).
- Membership account transactions (Food/Beverage Cards) do not accumulate loyalty points.
- **Ordinary Membership** entitles you to vote, attend Annual General Meetings, receive the Annual Report and play sport within the affiliated Sporting Clubs of The Waves. All applications for **Ordinary Membership** must be proposed and seconded by existing **Ordinary Members** before the application is submitted to Reception.
- The membership year ends on June 30 each year. With Management Committee approval, a grace period is given from this date. If membership falls due and is not renewed within this grace period, members details are removed from the system and a new application will need to be undertaken.

## LOYALTY PROGRAM

**GETTING STARTED:** Getting started is easy! All you need to do is have a current membership card. If you are not a member, you can join on the spot at reception. Simply fill out a membership application form, pay the applicable membership fee and you will receive your membership card to start earning points immediately!

**EARNING LOYALTY POINTS:** You will earn loyalty points automatically when you play any of The Waves' gaming machines with your membership card inserted in the machine! By handing your card over to our staff when you make a food and/or beverage cash purchase, you will earn points. Your card will be "swiped" and your points collected and stored on our database. 100 points = \$1, meaning that if you have 1000 points, you are able to redeem \$10.00.

**WHAT CAN YOU PURCHASE WITH YOUR POINTS:** "Cash vouchers" from the loyalty terminals can be exchanged for cash at the Cashiers Desk in our Gaming Room. Don't forget to ask our friendly staff about "Pay by Points". Your points can be used to purchase food and/or beverage, instead of cash, however the entire transaction must be paid for in POINTS or CASH, not a mixture of both.

**PROMOTIONS:** You will have access to member only promotions using your membership card. Most of these promotions require you to insert your membership card into a gaming machine to participate. Ask our friendly Reception staff for further information.

**WITHDRAWING YOUR POINTS:** Withdrawing or redeeming your points is easy! There are three (3) Rewards redemption terminals located in the Club, two in the front foyer and one in the gaming room, both with "touch screen" monitors. Insert your card (according to the diagram on the terminal) and follow the instructions on the screen. You will be asked to "Pick-A-Box" and then you will be issued a Rewards Barrel ticket for our Tuesday night cash draw (one per person per day).

You then have the option to view your points balance or view the prize list. The prize list is made up of various cash amounts, vouchers, store gift cards and other seasonal products which each "cost" a set value of points. To make a selection just scroll through the pages until you find the prize of your choice. Touch the screen to highlight your choice and select "redeem". You will then be asked to confirm your selection and the terminal will print a prize voucher!

**CHECKING YOUR BALANCE:** You are able to check your points balance, at any time, by inserting your membership card into any of The Waves' gaming machines and checking the machine's LCD panel. You can also check your balance at one of the three (3) redemption terminals. If you require any further information simply take your membership card to the Reception desk. You can also ask our friendly staff next time you make a purchase at any till!

**HOW LONG ARE POINTS VALID FOR?** Points will be cleared at the close of trade on June 30 each year. Management will erect signage giving at least two (2) months notice to members when points will be cleared. Your Rewards points must be withdrawn from your account prior to the nominated date or they will be lost. Points will also be lost if your membership is not renewed within the renewal period.

**LOST YOUR MEMBERSHIP CARD?** If you lose your membership card, check at the Reception desk first. If your membership card has not been handed in, a replacement card can be obtained from Reception (a \$1.00 card reprint fee will apply, however your points will not be lost).

*Our friendly staff will be more than happy to help if you need further assistance!*